



Henderson Woods, LLC

Building Relationships to Improve Outcomes

Bridging Generational Diversity: An Interactive Workshop

Generational diversity is emerging as a significant dimension of people diversity in the workplace today. The challenge is getting people to understand one another by exploring differences in expectations, assumptions and language use. Bridging the age gap to build respectful working relationships can mean the difference between a work environment that clicks and one that clashes. Utilize talent, reduce turnover and improve communications by making generational diversity work.

Henderson Woods, LLC offers an interactive workshop that engages participants who identify with different generations in conversation with one another. Structured as a facilitated group dialogue, the session invites generational groups to identify what's important in their life experience, highlight key events and cultural factors that influence their generational perspective and share expectations and assumptions. The discussion that follows allows each generation to explore similarities and differences, identify potential areas of misunderstanding and think together about ways to work together effectively. Bridging Generational Diversity helps break down stereotypes and communication barriers across the generations. It's fun, informative and eye opening at the same time.

Workshop Outcomes—

This session engages participants to:

- 1) Explore generational diversity in the workplace today
- 2) Participate in interactive generational dialogue that begins people talking and listening
- 3) Identify and exchange perspectives and expectations informed by their generational identities
- 4) Learn to recognize patterns that influence workplace attitudes and expectations
- 5) Gain insight to understand and resolve generational misunderstandings in the workplace and avoid unnecessary conflict

Basic Exercise Length—

2 hours, expandable with customized communication and conflict resolution scenarios

Facilitation and Group Size—

The workshop is led by one or two facilitators, experience in interactive, group learning. Ideal for multi-generational groups of 30 or more, utilize this unique session in leadership training, workforce awareness training, relationship building, and diversity events.

To learn more about bringing **Bridging Generational Diversity** to your workplace or group, contact

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