



Henderson Woods, LLC

Building Working Relationships/Improving Outcomes

Pamela R. Henderson PHR

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is a Managing Partner with Henderson Woods, LLC. She specializes in areas of teaching and training, facilitation, interactive theater and consulting for leadership/supervision practices and workforce harassment, diversity, discrimination prevention.

Ms. Henderson's background is very diverse and includes practical experience as well as education and training. For 16 years she was an extension faculty member, at the Cornell University School of Industrial Labor Relations (ILR) Western Region Office. She held various positions (faculty associate to director of management programs) at Cornell University ILR. Her responsibilities included program administration, program development, credit teaching, marketing, course and workbook development, and grant and proposal writing. In these positions, she was responsible for educational outreach and partnerships in the community, as well as recruitment of teachers and training of adjunct faculty for programs. She worked with national companies and local organizations throughout her tenure at the school. She left Cornell University ILR in 2006 to form Henderson Woods, LLC.

Her clients while working at Cornell University ILR included UAW/Ford National Education and Training Center, National Grid, Buffalo State College, Delaware North Co, American Axle & Manufacturing, Army Corps of Engineers, Seneca Nation of Indians, Niagara Falls Housing Authority. She has presented at national and regional conferences, including: Rochester Workforce Diversity Network Conference 2006, Race and Reconciliation Conferences (City of Buffalo), (SHRM) National Workplace Diversity Conference 2002, Society of Human Resources NYS Conference 2003, Diversity and Globalization Conference 2002 , and (IQPC) International Quality and Productivity Conference 2002.

Prior to joining Cornell University ILR, Ms. Henderson worked professionally in worker's compensation at Travelers Insurance, conducted job development and placement for a local community services agency, was an assistant director at the Black Cultural Center at Purdue University, was a supervisor at Ford Motor Co and industrial engineering at John Deere Co. All of these experiences have helped developed her insight and ability to make work relationships better.

Her recent client projects include; Petri Baking, Inc, National Grid (New York), Niagara Frontier Transit Authority, Hilbert College, General Mills, and Saint Gobain Corp. A recent diversity presentation was made at the *Work-Life Jam Session*, Buffalo, NY. Ms. Henderson served as a Learning Team Leader for the Linkage Inc. Summit on Leading Diversity 2008.

Ms. Henderson's received her B.A. from Purdue University in Communications and her M.S. from Purdue University in Industrial Technology majoring in supervision and industrial psychology. She holds a Graduate Credit Certificate in Labor Relations from Cornell University ILR. She is certified as a Professional in Human Resources (PHR) from the Human Resources Certification Institute. She has published on diversity in *The Diversity Factor* and *Link&Learn*, the on-line newsletter from Linkage, Inc.. She co-edited "Cultural Diversity: Training Materials for Labor Unions". She is a member of Society of Human Resources Management National (SHRM), Labor and Employment (LERA), and American Society of Training and Development.